

PROFESSIONAL RESPONSIBILITY AND NURSING CARE ORGANISATION

Year/semester: Third year/Second semester

ECTS: 5

MODULE	SSD	EC TS	HOU RS	PROFES SORS Milan office	PROFESSORS Bergamo office
Forensic medicine	MED/4 3	1	15	Bogoni Alberto	Bogoni Alberto
Occupational medicine	MED/4 4	1	15	Nicoli Ettore	Manfredini Fabio
General psychology	M- PSI/01	1	15	Duccoli Delia Crocetti Andrea	Agazzi Michele
Clinical and Paediatric General Nursing Sciences	MED/4 5	2	30	Piacenza Luca	Morstabilini Katia

OBJECTIVES OF THE INTEGRATED COURSE: by the end of the course, students will be able to describe the organisation of health services by analysing the principles underlying their management, and by focusing on the dynamics and essential elements that allow the organisation of patient care with the different care processes provided by the multi-professional care team. The course will also look into professional responsibility, rights, obligations and sources regulating employment legislation.

TEACHING METHOD: Lectures, guided discussions, exercises.

ASSESSMENT METHOD: Written examination with 50 multiple-choice questions.

PREREQUISITES: none

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MODULE: OCCUPATIONAL

MEDICINE MED/44 SUGGESTED

READING:

- Material provided by the professor
- Imbriani M. & Maugeri U. (2014), *Elementi di medicina del lavoro*, Aracne editore.

CONTENT

1. Definition of hazard, risk factor, occupational disease, work-related disease, occupational accident.
2. Prevention activities
3. Manufacturing sectors and risk factors.
4. Risk assessment.
5. Legislation on workers' health and safety (pregnancy protection, DL 81/08).
6. Occupational hazards, effects on health and prevention in nursing work activities: chemical, physical, biological agents and organisational elements.
7. Organisation of prevention and occupational health services. Health monitoring of workers.

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MODULE: CLINICAL AND PAEDIATRIC GENERAL NURSING SCIENCES MED/45

SUGGESTED READING:

- Benci L. "Aspetti giuridici della professione infermieristica" MC Graw Hill Milano 2019
- Material provided by the professor

ADVANCED READING:

Calamandrei "Manuale di management per le professioni sanitarie" Mc Graw Hill Milano 2015

CONTENT

1. Course introduction
2. Hospital organisation models:
 - a. Organisation by departments
 - b. Organisation by intensity of care
 - c. Care complexity and methodologies for its measurement
3. Nursing care organisation models from task-oriented model to personalised care
4. Nursing sensitive outcome
5. Nursing and integrated documentation
 - o Legal and ethical responsibility
 - o Handover methods and tools
 - o Documentation as a data source for research
6. Leadership and teamwork
7. Risk Management
8. Regulatory and professional discipline
9. The system of continuous education in medicine

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MODULE: GENERAL

PSYCHOLOGY M-PSI/01

SUGGESTED READING:

- Material provided by the professor

CONTENT

- **COMMUNICATION**
 - Assertive communication (assertive, passive, aggressive)
 - Stress in communication
 - Negotiation
 - Linguistic aspects, relational/emotional aspects, multicultural aspects
 - Relationship with the patient/family member, relationship with the disease
- **GROUPS**
 - Forming a group
 - Ingroup - Outgroup
 - Stereotypes, preconceptions and prejudices
 - Team work/relationships between members/relationships with leadership
- **MOTIVATION**
 - Motivational systems (attachment, interpersonal motivational systems)
 - Related behaviours
- **STRESS**
 - Stress and coping
 - Learned helplessness
 - Hardiness and resilience
 - Burn out

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